

Volunteers FAQ

When do Darwin Festival 2018 volunteer applications open?

Applications open 9am on Tuesday 12th June 2018.

When is the closing date for 2018 volunteer applications?

All applications must be submitted by 11.59pm on Friday 20 July 2018.

What type of jobs will I be doing as a volunteer?

Darwin Festival volunteers are generally engaged as Front of House, Box Office and Information assistants. However there are also roles specific to performances as well as administrative positions prior to the festival. Our 80+ volunteers help across the Festival venues including Festival Park, Brown's Mart Theatre, Darwin Entertainment Centre and various other locations across Darwin City.

We expect our volunteers to be able to:

- Work closely with the general public.
- Work in a busy, constantly changing environment
- Interact with everyone from children to late night revellers
- Be able to work as part of a large team

What are the basic requirements to be a Darwin Festival volunteer?

As a volunteer you must be over 16 years of age. We ask that volunteers help for a minimum of 8 hours or 3 shifts across the 18-day Festival. Shifts range from 3 to 5 hours.

You will also be required to attend the compulsory volunteer briefing day on Monday 30th July.

Am I qualified to be a Darwin Festival volunteer?

We are committed to an inclusive and diverse volunteer team and welcome applications from everyone.

We would like our volunteers to have a positive attitude, be punctual and be fluent in English. We appreciate those who have a commitment to making the Festival a fantastic experience for the public, guests and staff. Most of all, we seek volunteers that have energy and enthusiasm for the Festival and our events.

What are the benefits of being a Darwin Festival volunteer?

Each volunteer will receive four complimentary tickets that can be redeemed for certain performances. These tickets are not linked to individual volunteers, so you can attend shows by





yourself or with friends or family.

Your Volunteer Pass provides multiple benefits, which includes free bus travel during the Festival. More benefits are to be revealed!

In addition to this, volunteers get to be a part of a creative environment where you can meet new people and engage in new challenges.

Who do I email if I have a volunteering question outside of application dates?

Please send an email to contact@darwinfestival.org.au. We are happy to answer questions at any time of year.

I have submitted my volunteer application. What happens next?

You will receive an email to confirm that we have received your application. The Volunteer Coordinator will be in touch to inform you whether your application has been successful.

What if my availability changes before the Festival starts?

This is absolutely fine – we understand that things change. To update your availability or any information, email volunteercoordinator@darwinfestival.org.au as soon as you are aware of any changes.

We aim to have the rosters emailed to volunteers by the end of July. If you need to make any changes after this point you will need to contact the Volunteer Coordinator with at least 48 hours' notice.

